



Cancellation & Refund Policies

Important Notice - Details of our Refund Policy

All fees paid to FC Bulleen Lions are non-refundable. This includes deposits, registration fees, and any other payments made to the club.

Upon acceptance of any offer or registration, FC Bulleen Lions immediately incurs costs including coaching staff, uniforms, administration, facilities, and governing body fees. These costs cannot be recovered regardless of a player's subsequent participation.

Costs associated with the Player's participation for the season will include:

- Costs incurred by the Club to purchase general shared equipment for the current season.*
- Costs incurred to maintain the facilities (change rooms, pitch maintenance, lights) to support football, inclusive of any staff, contractors and utility / statutory costs.*
- Costs incurred for match day events the Player has participated in.*
- Costs associated with coaching education and reimbursements.*

FC Bulleen Lions asks for a non-refundable deposit when an offer is sent as a safeguard for both parties. This ensures players do not lose their position at the club and FC Bulleen Lions is able to conduct a program and provide the relevant resources to ensure it is of the highest nature.

All letters of offer state that the deposit is non-refundable as FC Bulleen Lions incurs various immediate costs, including engaging coaching staff, procuring uniforms, administrative and facility expenses and these costs cannot be recouped or adjusted.

If a player chooses to leave FC Bulleen Lions once the season has commenced, no refund will be provided as the club has registered the player to participate in the respective competition for the season.

If a player chooses to leave FC Bulleen Lions after accepting an offer, the club is hindered with its abilities regarding planning and squad selection and missed player opportunities.

It is for the reasons mentioned above and for the avoidance of doubt that all acceptance of offers have non-refundable payments associated with their offers for this reason. If there is a request for a refund, this will need to be reviewed by the FC Bulleen Lions committee to determine the outcome of the request.

Exceptional Circumstances

Refunds will only be provided if a player is selected to join an A-League Academy squad. They will receive a full refund, minus a \$250 administration fee, upon providing evidence that they have accepted an offer from the relevant club. If a player is selected to join an A-League Academy squad after November 1st, 2025, no refund will be provided.