

FC BULLEEN LIONS

MEMBER PROTECTION

INFORMATION OFFICER (MPIO)



Role of the Member Protection Information Officer (MPIO)

- A member protection information officer (MPIO) is the first point of contact at FC Bulleen Lions for any enquiries, concerns or complaints about harassment, abuse and other inappropriate behaviour.
- The MPIO provides information and moral support to the person with the concern.
- What does a Member Protection Information Officer do?
 - Listens and acts as a sounding board
 - Clarifies basic points and concerns
 - Refers to FA's Member Protection Framework and can explain what constitutes inappropriate behaviour
 - Explains the FC Bulleen Lions complaint process and options available under the Member Protection Framework and Complaints Procedure
 - Discusses any relevant laws and the right to complain to external agencies (for example, to the Victorian Equal Opportunity and Human Rights Commission)
 - Offers to provide details for counselling or other referrals if appropriate or requested
 - Monitors and follows up the enquiry or complaint.

To contact our club MPIO please email fcb lions@venetoclub.com